



New Client – Single User Internet Banking Registration

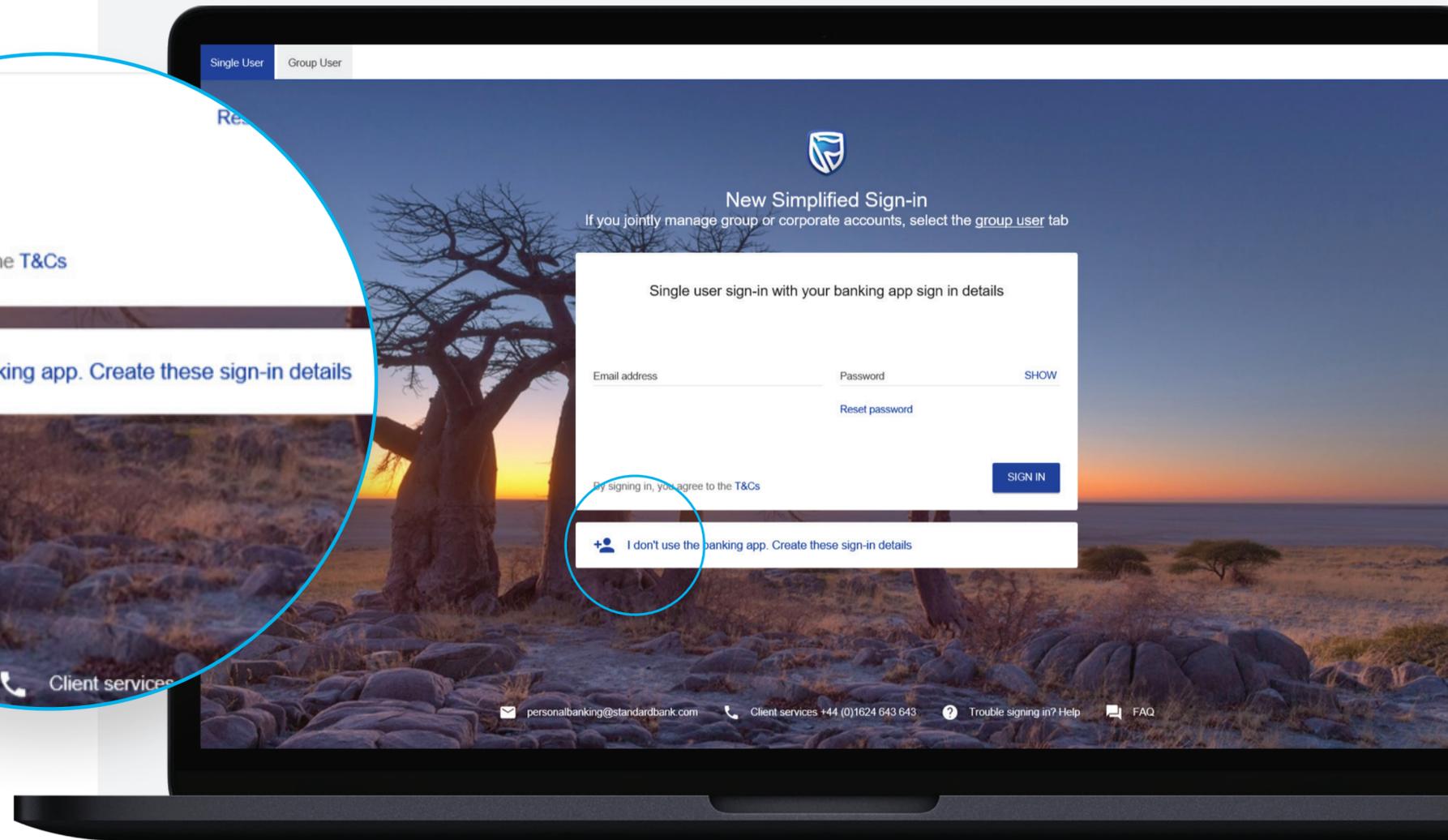
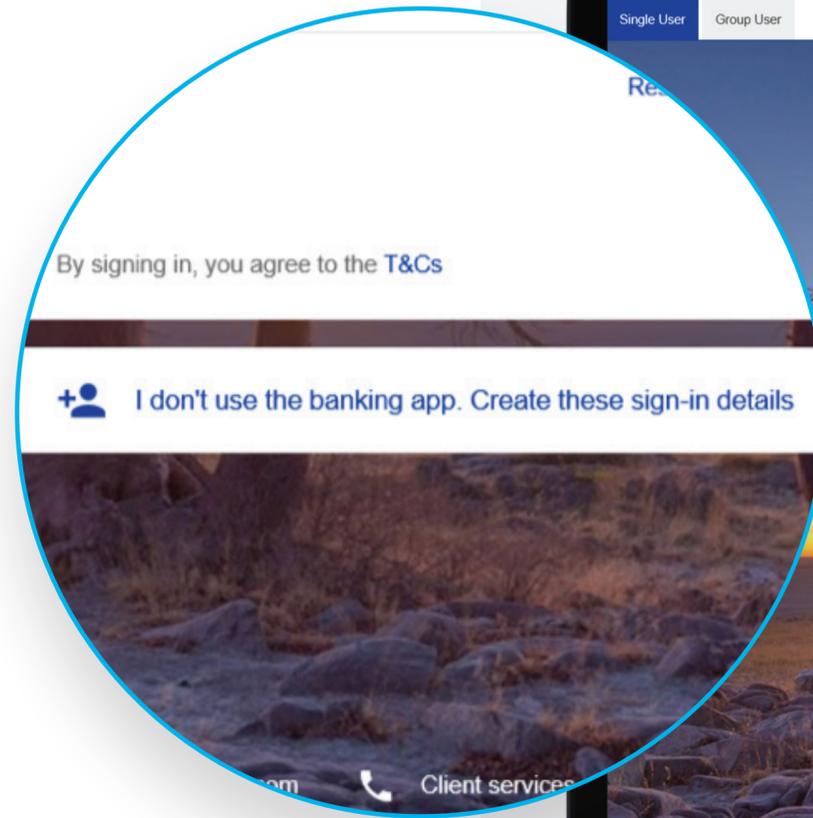
Registration/Sign in guide

Standard Bank Moving Forward™

STEP ONE

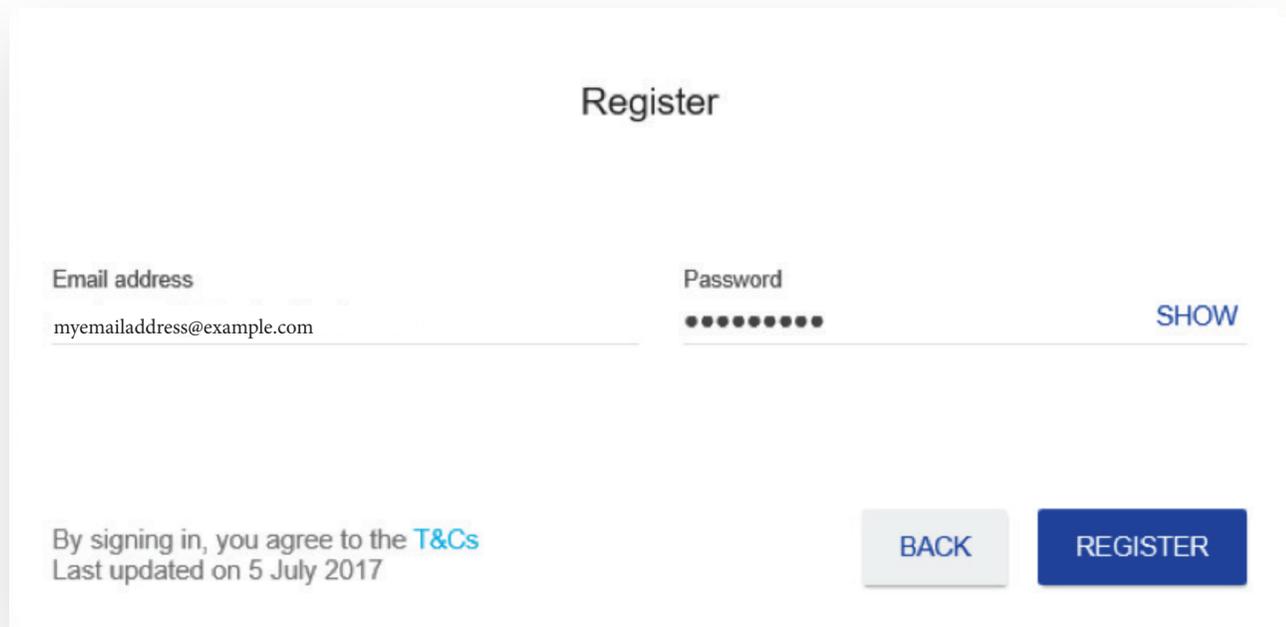


Click on “I don’t use the banking app. Create these sign-in details”.



STEP TWO

Enter email address and Password combination the user wants to register with and will use to sign in with in the future.

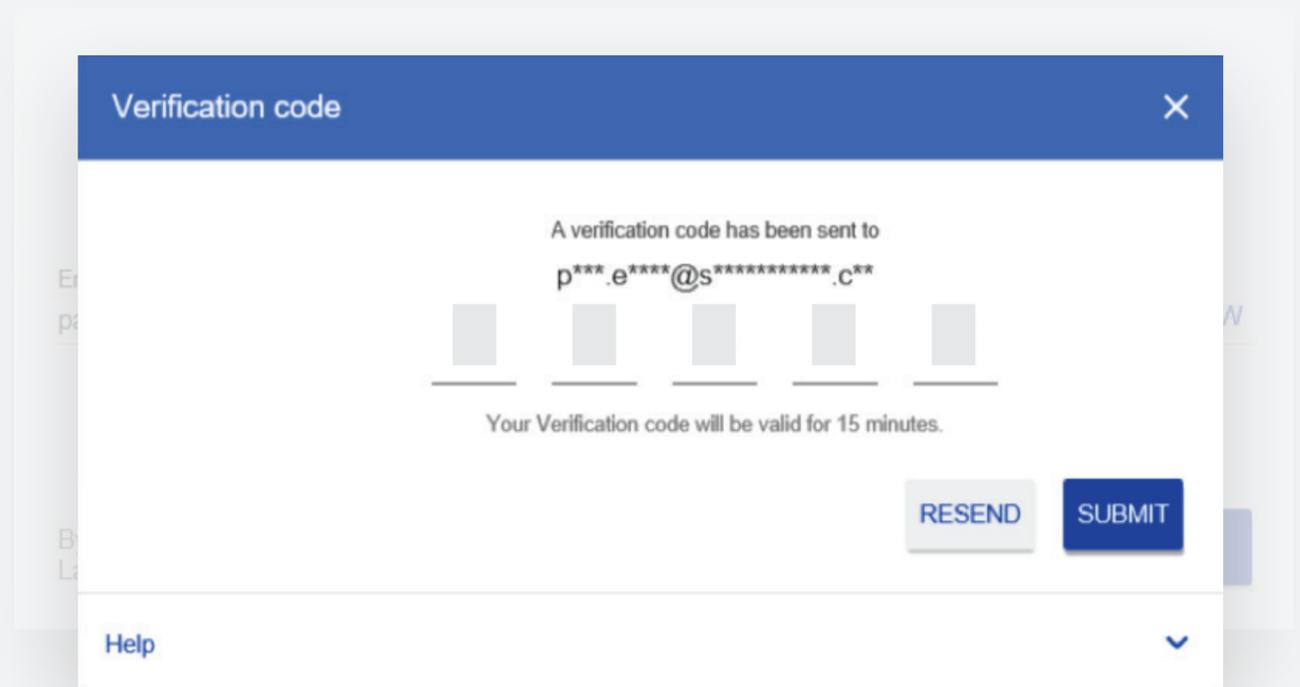


The screenshot shows a 'Register' form with two input fields: 'Email address' containing 'myemailaddress@example.com' and 'Password' with masked characters. A 'SHOW' link is next to the password field. At the bottom, there is a 'BACK' button, a 'REGISTER' button, and a footer with the text 'By signing in, you agree to the T&Cs Last updated on 5 July 2017'.

STEP THREE



A One-Time-PIN will be sent to the email address used to register. Enter this 5 digit PIN code and click SUBMIT.



The screenshot shows a 'Verification code' dialog box. It contains the text 'A verification code has been sent to' followed by a masked email address 'p***.e*****@s*****.c**'. Below this is a five-digit PIN input field with five empty boxes. A message states 'Your Verification code will be valid for 15 minutes.' At the bottom right are 'RESEND' and 'SUBMIT' buttons. A 'Help' link is at the bottom left.

STEP FOUR

New sign in details have been created. Now the user needs to register for Internet Banking, to create an Internet Client Number (ICN). To submit the request for an ICN, press on the “Register here” option available on the bottom of the screen and follow the process.



The screenshot shows the 'International Dashboard' page with the following elements:

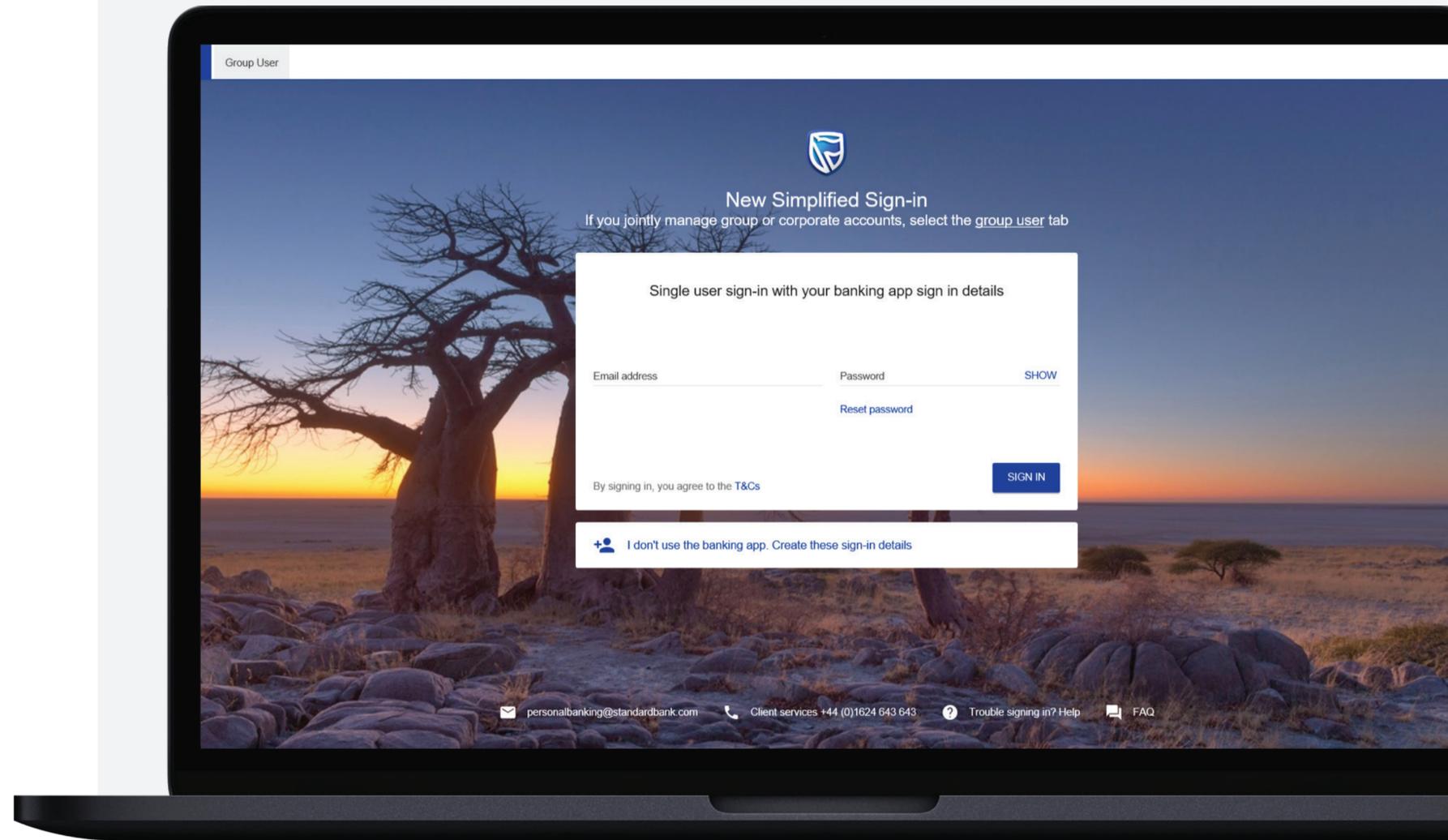
- Header: Standard Bank logo, 'Secure message', 'Baruthi', and 'SIGN OUT' button.
- Breadcrumb: 'International Dashboard' with a dropdown arrow.
- Section Title: 'Link your International Online banking accounts'.
- Text: 'To link your existing accounts you will need your Internet Client Number, memorable date & password. Once linked you'll have a full view of your accounts on one dashboard'.
- Form Fields:
 - 'Internet Client Number (ICN)' with a note '8 digit number starting with 5'.
 - 'Day', 'Month', and 'Year' dropdown menus.
 - 'Original internet banking password' with a link for 'FORGOTTEN MEMORABLE DATE OR PASSWORD'.
 - 'Name your dashboard' with the text 'International dashboard' entered.
- Button: 'LINK ACCOUNTS'.
- Footer: 'Never registered for International Online Banking? Register here' and 'Forgotten Internet Client Number? Call +44 (0) 1624 643643'.

STEP FIVE

Sign in using the email and password combination they created in the new site.



Next steps are **after the user has received their registration confirmation** email and ICN.



STEP SIX



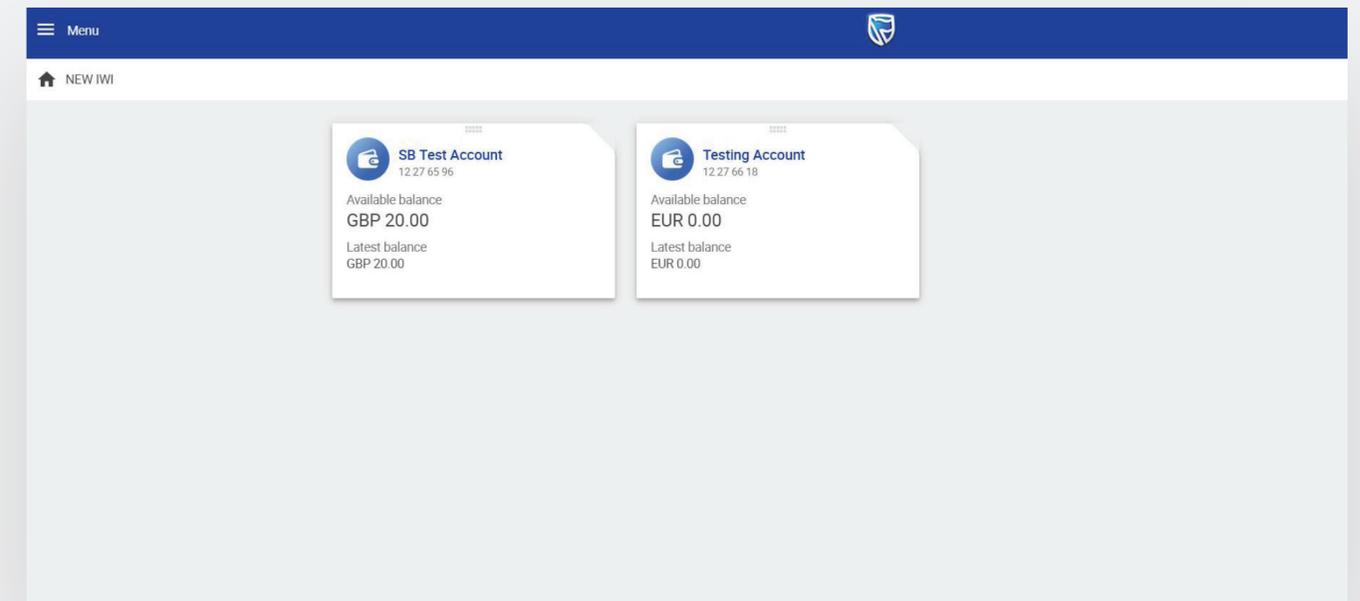
New sign in details have been created. Now the user needs to link their account(s) using the internet banking credentials. Insert your Internet Client Number, memorable date and ICN internet banking password. If the user has forgotten their memorable date or password they should click on “Forgotten Memorable Date and Password” which will direct the user to the Internet Client Number memorable date and password reset flow. The user will have the option to name the dashboard and click on “Link accounts” to finalize the process.

The screenshot shows a web interface for linking international online banking accounts. At the top, there is a dark blue navigation bar with a menu icon, the Standard Bank logo, a 'Secure message' icon, a user profile icon labeled 'Baruthi', and a 'SIGN OUT' button. Below the navigation bar is a breadcrumb trail showing 'International Dashboard'. The main content area has a white background with the heading 'Link your International Online banking accounts' and a sub-heading: 'To link your existing accounts you will need your Internet Client Number, memorable date & password. Once linked you'll have a full view of your accounts on one dashboard'. The form includes the following fields: 'Internet Client Number (ICN)' with a note '8 digit number starting with 5', a date selector with 'Day', 'Month', and 'Year' dropdowns, 'Original internet banking password' with a link for 'FORGOTTEN MEMORABLE DATE OR PASSWORD', and 'Name your dashboard' with the text 'International dashboard' entered. A blue 'LINK ACCOUNTS' button is positioned below the form. At the bottom, there are two links: 'Never registered for International Online Banking? Register here' and 'Forgotten Internet Client Number? Call +44 (0) 1624 643643'.

STEP SEVEN

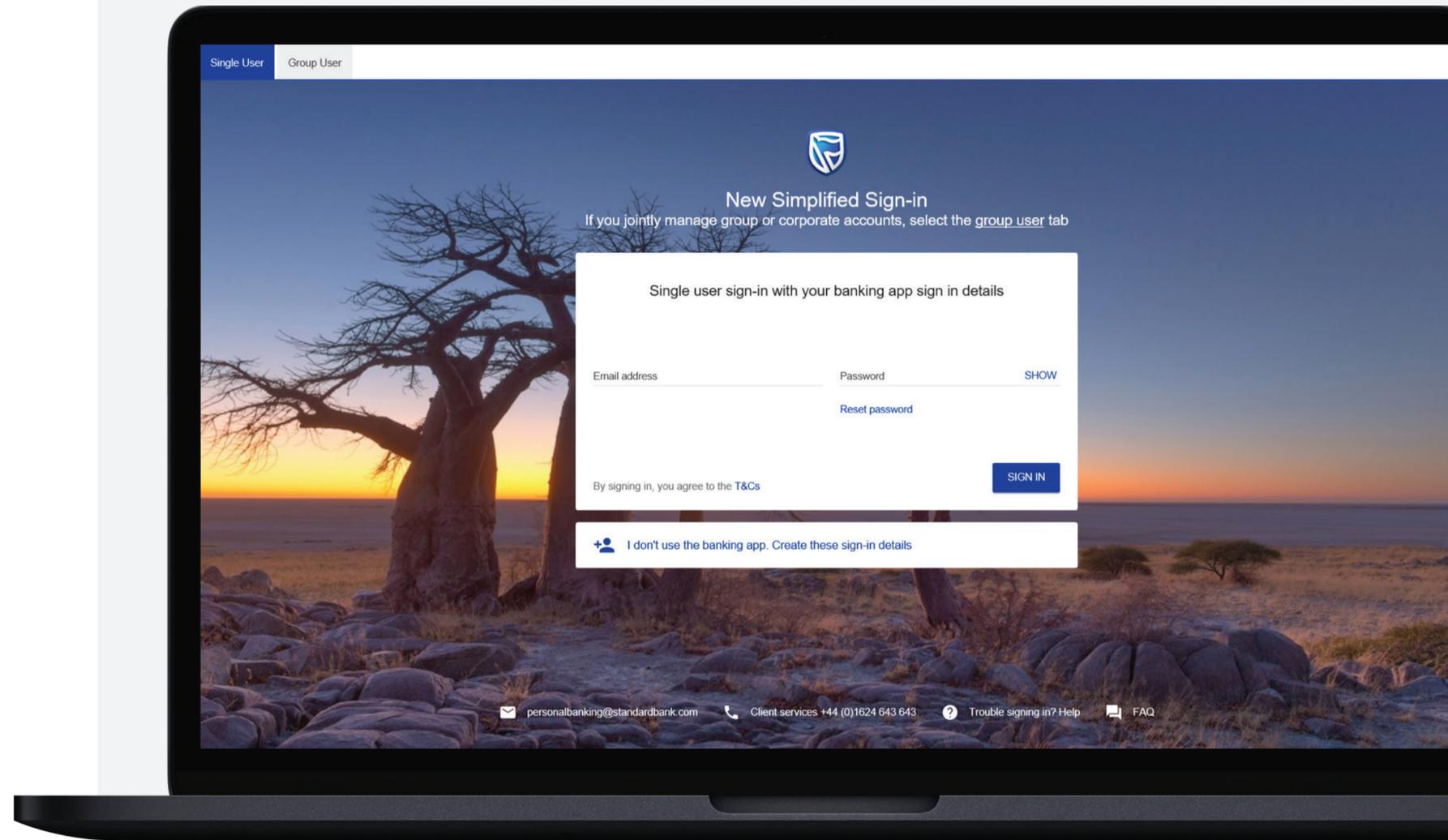
Accounts are now displayed. To link another Internet Client Number, click “Add accounts” under the Menu tab and repeat the process from step 6.

- Click on the account tile to display account transactions.
- Hover the mouse cursor over the account holder name and select the pen icon when it appears.



STEP EIGHT

All future sign-ins use their email and password combination.





THANK YOU /

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